PREFERENCE AND USAGE PATTERN OF COMMUNITY AND SOCIAL MEDIA AMONG RESIDENTS OF DELTA STATE, NIGERIA

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Abstract

Community media are community owned, oriented, operated and are focused on community participation and development. Meanwhile, social media connect friends and users who could cut across continents. While community media focus on the community development, social media seem to have no clear cut focus for community development, thus the goals of community and social media are different. The study thus investigated the preference and usage pattern of community and social media among residents of Delta State. The study adopted Uses and Gratification theory, which finds answers for people's use of the media and the benefits they derive from the usage. Survey and questionnaire were used as the method and instrument respectively. The findings show that the respondents prefer getting exposed to social media more than community media; they prefer using social media to using community media; they also use the community and social media for different purposes. The study also found education, urban/rural residency, gender and age as significant correlates of community and social media usage among residents of Delta state. The study recommends that relevant authorities and bodies should encourage the residents of Delta State to patronize community media and to discourage them from using the social media for negative activities; and communities should establish and operate community media outfits.

Keywords: Delta State, Social Media, Preference and Usage Pattern.

Introduction

✓ large heterogeneous audience spread a specific community, which are homogenous North, Nigeria). within a modest geographical definition. Lerner, Roberts and Matlala (2009) explain

broadcast in local language or pidgin. ommunity media are distinct from the Examples of community media in Nigeria mainstream mass media that address include Orizu Sun (Ikorodu), Lagos, Tafikwazo (Northern part of Nigeria), Urhobo Voice across large geographical periphery and which (Delta Central, Nigeria) Isoko Vanguard (Delta sometimes cuts across continental frontiers. South, Nigeria) Ukwani Voice, Ika Weekly, Community media are for information need of Anioma Voice, Ndokwa Vanguard all in (Delta

Nwanne (2013) believes that community that the term community media could also media are publications or broadcast outfits stand for community journalism, grassroots which serve the needs of the community. journalism, community radio, alternative UNESCO (2008) points out that community media, resistance media, citizen journalism, media could be print, broadcast or online. and NGO media. They provide the Community media could be published or communities with their information needs and

serve as means of productive and profitable information for the community. Community media, according to Rankovic (2010), help in the sharing of development information by rural communities. Community media are therefore important in disseminating and sharing information that facilitate community development.

In a nutshell, community media serve as alternative media to mainstream media. Community media enable members of the community to disseminate and share development and allied information within the community. They also serve as bridge builder between government and community members.

Dedanne (2009) explains that the social media are designed to link friends together socially. The community of friends, unlike the members of the community media, is limited to a particular geographical location. The social media, according to Hendricks (2013), emerged in 1997 with the creation of Six Degrees, as the first recognized social media networks. However, the proliferation of social media came following establishment of Facebook in 2004.

Sunden (2003:3) notes that the social media enable users to communicate among themselves in respective of the distance between them. The social media also help users to establish and build relationship even with people they have not met physically. Abdulahi, Samadi and Gharleghi (2014) found that the lack of control of the social media could create room for vices such as falsification, incredibility, unprofessionalism, falsehood, sedition, blackmail, pornography, invasion of privacy and other unacceptable media practices. The use of the social media has caused revolutions in some countries such

as witnessed in the Arab Spring, Occupy Wall Street and the post election crisis in Iran.

The social media though has created much awareness and participation by users, has also created significant negative deviation from the routine which to significant extent, has caused social upheaval in some societies. Rather than strengthening developmental efforts and community values, the social media thus pose some significant challenges to the community (Abdulahi, Samadi and Gharleghi, 2014).

Hong (2010) observes that there has been concern in recent time about the patronage of community media by the audience, especially in the face of the social media. The concern has been mainly about shift in use of community media in favour of social media. Ikeroda (2012) assert that more people seem to prefer the use of the social media to the use of community media, adding that this trend is not good for the fortune of the community media. Konkwo (2010) points out that community media have their unique role in the society as distinct from those played by the social media. It is therefore becomes disturbing when the adoption of the social media begins to interfere with the usage of community media. Jiang and Huang (2013) notes that the preference pattern for community media and social media tends to be in favour of social media at the detriment of community media. He explains that people who cut across all ages, gender and other demographic variables seem to be more favourably disposed to the use of social media, with less number of people patronizing community media.

The preference and use of community media and social media could be determined by demographic factors such as gender, age, marital status, education and area of residency, religion and nationality, among other. Brennan, Barnett and Baugh (2007) believe that age and gender are significant determinant of media, especially the use of community media for community development. Andolina, Jenkins, Keeter and Zukin (2002) also assert that gender could be strong motivational factor on how people, mainly the youth, use media such as community media for development initiatives. Nakano, Yu, Sakakibara, Kitahara, Ariga, Hayashi, and Tanaka, (2014) also note that socio-demographic variables determine how people use community media in Japan.

Qihao, Louisa and Ulla (2014) explain that gender, age, education and place of resident can determine which community media people use and how they use them. Lennon, Rentfro and Curran (2011) also believe that there is a significant relationship between social media use and demographic variables of the users. They explain that age, sex, marital educational status could indicate how subscribers use the social media. Madden and Zickuhr (2011) point out that women are more interested in using popular social media sites than men do, while Hoffman (2008) found that married do not use the social media as

Community media and the social media are in use in Delta State. Delta State has a population of 4,098,291 as state by Information Hood Global Exposer (2016). The state is divided into three senatorial districts — Central, North and South. The Central Senatorial District has eight local government areas populated by the majority Urhobo ethnic nationality. The North Senatorial District comprises Aniocha, Anioma, Ika and Ukwuani ethnic nationalities. The South Senatorial District is made up of liaw, Isoko and Itshekiri ethnic nationalities.

Statement of the Problem

Community media are regarded as grass root media, which provide the specific information need of a community. They are development oriented and are meant to strengthen community development initiatives and activities and promote community values. On the other hand, the social media are webbased and connect community of users, who use them for different purposes. The social media deviate significantly from the community media in philosophy and modus operandi and many people could be showing more preference for the usage of the social media while showing less interest for community media. Preference for the social media at the expense of community media could dampen the enthusiasm of the audience for the patronage of the community media and that have negative consequence on the noble philosophical foundation of community media. The fear that community members are currently shifting preference from community media to social media is a trend that could threaten the significance and existence of community media

Objectives of the Study

The objectives of the study are to determine:

- 1. The preferential level of exposure to community media and social media among Delta State residents.
- 32. The preferential usage level of community and social media among Delta State residents.
- The preferential usage pattern of community media and social media by Delta state residents.
- The correlation between education, urban/rural residency, gender, age and preference for community and social

State.

Research questions

study:

- among Delta State residents?
- community and social media among Delta State residents?
- community media and social media by Delta state residents?

Hypothesis

The following hypothesis was tested:

Hypothesis 1: Education, urban/rural residency, gender and age are not significant correlate of community and social media usage among residents of Delta state, Nigeria.

Literature Review

Community media are meant to disseminate information that emanate from the community as well as information from outside the community. The essence of community media is to get information across to the people at the grass root. Ate and Ikerodah (2012) posit that community media are community owned, people oriented and less profit driven. Community media thus have the potentials and ability to promote two-way communication within the community and beyond in some cases.

According to Moemeka (1981), community media, could serve as alternative media, to the community where they are located and which they are targeted to serve. In this sense, they help to facilitate development through the

media usage among residents of Delta dissemination of development news and other forms of information.

Community media are fundamentally meant to address developmental matters such as The following research questions guided the health, agriculture, innovation diffusion, family planning, and discharge of social and 1. What is the preferential level of exposure civic responsibilities, political participation, to community media and social media intra and inter communal peaceful coexistence, preservation, protection and 2. What is the preferential usage level of propagation of cultural heritage, health matters, community participation in governance, management, operations, 3. What is the preferential usage pattern of content production, income generation and feedback, etc (Opubor, 2000, Fairchild, 2001, Konkwo, 2010, Rankovic, 2010 and Light 2011)

> Mhayama (2004) and Dijkstra (2010) are of the view that community media are closest to the people and they understand the language, aspiration, pains, needs and psychosocial characteristic of the people, thus they could be very potent in information dissemination. Unlike citizen journalism and social media, community media are organized and are location specific.

Ryan (2011) asserts that community media empower marginalized communities to define and manage their own development. He points out that community media spread local news and information directly to the affected communities. Baruah (2012) says social media are basically Internet social networking sites that connect people together for a variety of purposes ranging from friendship, chatting, courtship, commerce, education to mass communication. Examples of social media include Facebook, Twitter, YouTube, MySpace, Flickr. Zeevi (2013) explains that Facebook has become very powerful and popular that at least one out of every seven persons on earth is connected to Facebook. He attributes the growth and development to Mark Zuckerberg Eduardo Saverin, Dustin Moskovitz, Andrew media's tools. McCollum and Chris Hughes at Harvard MacMillan (2009) notes that social media University, Cambridge, USA who founded encourage genuine feedback from the Facebook in 2004. He adds that subscribers audience and connect the mass media to all use the social media for different reasons parts of the world where social media ranging from entertainment, e-commerce, subscribers actively exists. Subscribers report journalism, and social relationship to political campaign and mobilization.

powerful alternative media. Indeed, the social media perform the function of the mainstream media and sometimes, function side by side with the mainstream media. Browning, Gerlich and Westermann (2011) explain that the social media have virtually become part of activities of people who subscribe to them and the subscriber use them for purposes sometimes, significantly different from those of the mainstream media. For instance, Abdulahi (2014) posits that subscribers use social media for blogging, video streaming, watching television, sharing stories and opinions, commerce, text messaging, and several other activities, which are not usually associated with the mainstream media.

Smith (2014) adds that social media have become very prominent in the political arena as many political office seekers now carry out their campaigns on the social media instead of conventional media. Writing along similar line, Sweetser and Lariscy (2008), observe that some political office seekers prefer using them, instead of mainstream media, to them to disseminate their campaign messages to the electorate in order to get the votes of the electorate.

Leach (2009) observes that organization and coverage of the 2011 revolutions in North Africa and the Middle East (NAME), especially Tunisia, Egypt, Libya, Yemen, Bahrain and Syria illuminated how individual political beliefs and

and some of his fellow college roommates - the mass media goals now intersect with social

events in the social media and the mass media cull such reports after getting confirmation The social media have also become very from reliable local sources, thus playing a role akin to that of the foreign correspondent.

> Contrarily, Palfreman (2009) fears the growth and popularity of the social media and the likely effect on conventional mass media, including community media. He writes that the activities of the social media can have serious negative consequence on the financial fortune of the newspaper, including community media, as advertiser may prefer to advertise in them. Palfreman points out that many sources of the stories posted on the social media are unreliable, false and deceitful. Abdulahi, Samadi and Gharleghi (2014) point out social media writers do not observe the ethics of journalism and respect for the fundamental laws guiding journalism practice, such as defamation, the Official Secret Act, piracy, copyright, plagiarism, blasphemy, sedition, indecency and pornography. Ethically, they have no regard for personal privacy, taste, balance, fairness, objectivity and facts.

Though community media and social media could play important role in the society, sociodemographic variables could be determinant in people's usage of these media. For instance, Abdulahi, Samadi and Gharleghi (2014).The use of either community media or social media could be affected by socio-demographic variables such as level of education, gender, age, income level, religion and place of residence. Brady, Holcomb and Smith (2010) explain that there is significant correlation

between social media usage and sociodemographic variable. Higgins (1999) also asserts that gender could in many cases determine to a large extent the use of community media, as men may be more predisposed to reading community newspapers while women are more like to be more disposed to watching community television programmes. Shafique, Anwar and Bushra (2010) found separately, educational status as a significant correlate of social media usage.

The foregoing literature has shown that though the social media play significant role in the society, they have also gradually displaced the modus operandi of conventional journalism, including community media. In essence, unlike community media that unite the people and promote peace and development in the community, social media tend to deviate at times from the ethics of professional journalism. Community issues are no longer confined to the community because social media externalize them.

Theoretical framework

The study adopted the Uses and Gratification theory, which according to West and Turner (2004), is an extension of Needs and Motivation Theory in which Abraham Maslow posited that people actively seek to satisfy a hierarchy of needs. The theory which was

propounded by Elihu Katz, Blumler Jay G. and Gurenvitch in 1974 explains the reason people use the media and the gratification they derive from the usage. According to Folarin (2001) the theory answers the question of who uses the media, which content, under which conditions and for what reason? The theory is concerned with what media the people use, how they us them and what gratifications they expect from the usage.

Methodology

Survey and questionnaire were used as method and instrument respectively to collect data. Information Hood Global Exposer (2016) estimates the population of Delta State at 4,098,291. A sample size of 1260 was drawn from the three senatorial districts that make up Delta State. Three towns and three villages were selected from each of the senatorial districts. The towns and villages were sampled to provide opportunity for residents of both urban and rural areas in the state to be equally included in the study. 65 respondents were randomly selected from each of the towns and A total of 1161 copies of the instrument were retrieved which amounted to 92.14%. The data were analyzed with tables and percentages while regression analysis was used to test the hypothesis. The SPSS version 20.0 was used to test the data.

Table 1: The preferential level of exposure to community media and social media among Delta State residents

Exposure to	Frequency	Percent	Exposure to	Frequency	Percent
community media			social media		
Unexposed	817	70.37	Unexposed	153	13.18
Exposed	344	29.63	Exposed	1008	86.82
Total	1161	100.0	Total	1161	100.0

Results and Discussion

The finding shows that 70.37% preferred not getting exposed to community media. The prefer getting exposed to community media. results indicate that more respondents

preferred getting exposed to the social media than they preferred getting exposed to getting exposed to social media while 29.63% community media. The findings are in tandem preferred not being exposed to the social with those of Hong (2010), Liu, (2010), Ikiebe, media. On the other hand, 13.18% of the (2011), Ikeroda (2012) and Jiang and Huang respondents preferred getting exposed to (2013) who found that more people prefer community media, while 86.82% preferred getting exposed to the social media than they

Table 2: The preferential usage level of community and social media among Delta State residents

Social media	Frequency	Percent	Community	ricquency	
usage			media usage		
No usage	60	5.17	No usage	874	75.28
Usage	1101	94.83	Usage	287	24.72
Total	1161	100.0	Total	1161	100.0

The data on table 2 show that 94.83% of the community media. The implication of the respondents prefer to use the social media as findings is that more respondents prefer to use against 5.17% that does not prefer to use the the social media than community media. The social media. On the other hand, 24.72 % of finding agrees with those of Sweetser and the respondents prefer to use the community Lariscy (2008), Ross (2008), Palfreman (2009), media, while 75.28% does not prefer to use Konkwo (2010), Huang (2011), Zeevi (2013)

Table 3: The preferential usage pattern of community media and social media by Delta state residents

Social media usage pattern	Frequency	ency % Community media usage pattern		Frequency	%
Development news	41	3.5	Development news	437	37.6
Community news	22	1.9	Community news	297	25.6
Political participation	47	4.0	Political participation	192	16.5
Gossip	115	9.9	Gossip	16	1.4
Education	108	9.3	Education	50	4.3
Finding friends	118	10.2	Finding friends	4	.3
Making friend	61	5.3	Making friend	7	.6
Flirting	102	8.8	Flirting	00	00
Spreading rumours	160	13.8	Spreading rumours	14	1.2
Self-promotion	33	2.8	Self-promotion	27	2.3
Impersonation	74	6.4	Impersonation	00	00
Commerce	56	4.8	Commerce	89	7.7
Entertainment	179		Entertainment	23	2.0
	45		Blackmail	5	.4
Blackmail Total	1161		Total	1161	100.0

social media to community media.

The result shows that the respondents use use the community media for flirting (00%) community and social media for different and impersonation (00%). The findings purposes. The highest uses of the social media suggest that the residents of Delta state use are for entertainment (15.4%), spreading the social media and community media in rumours (13.8%), finding friends (10.2%), different ways and directions. The usage gossip (9.9%) and education (9.3%). The least pattern of the social media and community usage patterns of the social media are for media tend to be in conflict with each other. community news (1.9%), self-promotion The result is in line with views of Palfreman (2.8%), commerce (4.8%) and blackmail (2009), Gerlich and Westermann (2011), (3.9%). The respondents use the community Baruah (2012), and Abdulahi, Samadi and media mostly for development news (37.6%), Gharleghi (2014) who postulate that people's community news (25.6), political participation usage pattern of community media and social (16.5%) and commerce (7.7%). The least uses media differ significantly, as people use them of the community media are finding friends

and Smith (2014) that people prefer the use of (.3%), blackmail (.4%), making friend (.6%) and spreading rumours. The respondents do not

Table 5: Hypothesis 1: Education, Urban/Rural Residency, Gender and Age are not significant correlate of Community and Social Media Usage among Residents of Delta State, Nigeria.

for different purposes.

Mode	R	R	Adjuste	Std.	Change	Statistics				F	Sig.	T	Sig.
1		Squar	d R	Error	R	F	df	df2	Durbi	46.46	$000_{\rm p}$		
		e	Square	of the	Square	Change	1		n-	0			
				Estimat	Change				Watso				
				e					n				
1	.928ª	.861	.842	.31298	.861	46.460	4	30 ^a	.856			4.662	.000

- a. Dependent Variable: community and social media usage
- b. Predictors: (Constant), education, rural/urban residency, gender, age

0.928 which indicates a positive and significant was accounted for by education, rural/urban correlation between education, rural/urban residency, and gender and age variables which residency, gender and age and community and social media usage. The computed F value of 46.460 > critical .000 level of significance also indicated a significant correlation between the The Beta weight for job motivation was found dependent variable and independent significant because t calculated (4.662) is variables. The null hypothesis which states that education, urban/rural residency, gender and age are not significant correlates of community and social media usage among residents of Delta State, Nigeria, was rejected while the alternative hypothesis was The finding is in tandem with positions of accepted.

The table 5 shows a correlation output of variation in community and social media usage are significant, while the unexplained variation is 20% i.e. (1-80). This is the effect size of the antecedent variable on criterion. greater than the critical .000 level of significance. This implies that education, rural/urban residency, gender and age are significant correlates of community and social media use among Delta State residents.

Brennan, Barnett and Baugh (2007), Andolina, The R² value of .842 shows that 80% of the Jenkins, Keeter and Zukin (2002), Nakano, Yu,

Lennon, Rentfro and Curran (2011), Madden and Zickuhr (2011), Hoffman (2008), and Hampton, Goulet, Rainie and Purcell (2011) which hold that socio-demographic variables are significant correlates of community media and social media preference and usage.

Summary

The results also indicate that more respondents preferred getting exposed to the social media than they do to community media. The finding shows that more respondents prefer to use the social media than those who prefer to use the community media.

The study indicates further the respondents use the social media for gossips, findings friends, making new friends, flirting, and spreading rumour as against the majority of the community media. Only an insignificant proportion uses it for journalistic, community and general developmental purposes. Significant proportion of the respondents uses the social media for vices such as impersonation, blackmail and fraud and flirting. The study shows further that small proportion of the respondents use the media community as against those that use the social media. However, among those who use the community media; use them mainly for development purposes.

Conclusion

Conclusion could be drawn that Delta State residents prefer using the social media to using community media. They also use the social media and community media for different purposes but the main purpose for which majority of the respondents use the social media is not pro-development as against the tenets of community media. However, it is

Sakakibara, Kitahara, Ariga, Hayashi, and worrying that the ideals of the social media are Tanaka, (2014), Qihao, Louisa and Ulla (2014), not significantly pro-community development. Therefore, the gradual extinction of the community media by the social media portends danger to noble ideals and role of community media in the society.

Recommendations

- Relevant authorities and bodies should fashion out modalities to Delta State residents patronize community media and to discourage people from using the social media for negative activities.
- Communities in Delta State should establish and operate community media outfits in order to bring information on development initiatives and activities closer to the people.

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